



SOCIAL IMPACT REPORT

2025/2026



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YEAR IN REVIEW

It has been another challenging and exciting year for Crest.

As we continue on the rollercoaster of economic headwinds, global wars and the challenges of the last year we should reflect on all that we have achieved.

We delivered an incredible employability programme. The ACE programme showed the very best of what Crest can do. We took 67 people from long term unemployment and helped make them work ready. 30 people went on to secure full-time employment, with another 11 volunteering. Whilst that project came to an end this year, I want to thank our partners, staff, volunteers, and participants for all the hard work that went into making this project such a success.

With the possibility of exciting new projects in the pipeline, I know that 2026/27 will be another challenging and rewarding year for Crest.

**Rod Williams,
Managing Director**



REUSE, REPAIR & UPCYCLING



Re-use is at the heart of our operations at Crest. We harness the power of re-use, repair and up-cycling to drive our organisation and deliver for individuals across our community whilst also benefiting our environment.



2,394

Collections
of donated
furniture

317,969

Tonnes of
textiles
collected

60

Tonnes of
furniture
saved from
landfill





This year has also been a very busy year for our White Goods team. They have been collecting, repairing and reselling white goods, providing high-quality and affordable pre-loved white goods for people across North Wales and further afield!



232

**Tonnes of
White Goods
processed**



As long standing members of the Re-use network we have also been working with partners at Curry's and DHL to save even more from landfill. Through our partnership we have made a real difference!

1,259

**Households
supported**

£235,950

**Worth of
savings by
buying pre-
loved**

130

**Tonnes of
Co2 saved**





VOLUNTEERS & TRAINING OPPORTUNITIES

Crest would not be able to do what it does without the hard work and support from our incredible team of volunteers, and this year our volunteers have moved mountains to support us.



172

Training
courses
completed by
volunteers

This year we also achieved the prestigious “Investors in Volunteers” award in recognition of the valued, supported and successful volunteering opportunities we offer at Crest.

If you, or someone you know, would like to learn more about volunteering at Crest then get in touch : volunteering@crestcooperative.co.uk

7,927

Hours of
volunteering
completed





EMPLOYABILITY AT CREST

This year Crest partnered with the Conwy Employment Hub, utilising the UK Government's Levelling Up Fund, to deliver a bespoke and comprehensive employability programme.

The Assisted Community Employment (ACE) programme provided groups of individuals intense employment support. Including paid work-placement in Crest, dedicated coaching and mentoring sessions, along with weekly training sessions.



11

**Volunteering
placements
secured**

30

**Job outcomes
for
participants**

67

**Participants
on the ACE
programme**



SUPPORTED ABILITY PLACEMENT



Crest have supported individuals with additional learning needs (ALN) ever since its inception in 1998 and continue to help people from all walks of life thrive. Crest's Support Ability Placement Department (SAP) concentrates on ability rather than disability and our team have had another great year working on various projects.



25+

People
supported
each month



1

Green flag
award
achieved



13,659

Hours of
support
provided



HAPPITAT PROJECT - FOODSHARE



This is the second year of our National Lottery supported Happitat project.

The mission is simple - harness the power of reuse and upcycling to ensure that no one in our community goes hungry!

Our workshop team reuse and upcycle furniture and sell it through our shops. The revenue from these sales goes towards keeping the foodbank's shelves stocked.

This all goes to making one massive difference!



5,252

**People
supported**

92,239

**Meals
provided**



CREST IN THE THE COMMUNITY



As a charity we take great pride in supporting our local community - and look to work with fellow community focused organisations wherever possible.

Despite having our own charitable objectives we sponsor local sporting clubs.

We also use our textile banks to donate to schools, community groups and local clubs. This is our way of giving back to the communities that choose to support us with their donations.



£2,000

community
causes

